2/17/2021

340B Pharmacy & Hemophilia Treatment Center (HTC) Audit Services

RFP #0107UCOP2021

Questions received:

1. Regarding the Data Security Levels, do you consider this project to be at the P3 or level?

Answer: UCOP would consider this to be “P4” level.

2. How are the teams that run the 340B programs organized? Is any functionality centralized for all entities?

Answer: 340B functions are not centralized. However, UCOP does confer and collaborate between campuses and make most decisions as a system.”

3. For the locations with multiple entity types (DSH/HM/FQHC), is there one 340B team or are they managed separately?

Answer: The locations are managed separately.

4. Can you provide a breakout of the numbers of mixed-use accumulators by entity?

Answer: UCOP can provide a breakout of the numbers of mixed-use accumulators by entity.

5. Can you provide information on areas where physical inventory is maintained, if utilized?

Answer: Yes, UCOP can provide information on areas where physical inventory is maintained, if utilized.

6. Does UCOP have an audit schedule for the entities that it would like to maintain? Does UCOP have any objections to spacing the audits out over the year or does it prefer to conduct the audits concurrently?

Answer: UCOP does not have a schedule; the campuses will define their own schedule.

7. Do you anticipate any other big transitions during the scope of this project (technology vendor change, EMR conversion, etc.)?

Answer: UCOP does not anticipate any other big transitions during this project.

8. Who does UCOP use as its primary wholesaler?

Answer: UCOP utilizes AmerisourceBergen (ABC) as the primary wholesaler.

9. Will UCOP be including the GDPR Amendment in this agreement? To the extent this is applicable, how will we know if individuals are located in EEA in the performance of our services to UC and to whom the GDPR requirements apply?

Answer: UCOP will be including the Appendix - General Data Protection Regulation (GDPR) and Addendum A: Scope of Processing Data. The GDPR document is posted to the UC Health Bidding website for your review.

URL: http://purchasing.uclahealth.org/bidding-on-jobs-uc-health

10. Does UCOP have an expected number of claims to be reviewed, annually, per UC Health 340B entity? (e.g., HRSA equivalent sample size, sample size based on a percentage of the 340B claims universe, entire population review)?

Answer: UCOP would expect an audit to mirror current HRSA audit practice and or scope.

11. Do any of the UC Health 340B entities utilize a physical 340B inventory model?

Answer: Yes, UCOP has clean sites that utilize segregated 340B inventory.

12. Is UCOP amenable to an automated review using Robotic Process Automation (“RPA”)?

Answer: It depends on the scope and if it meets the needs of this RFP.

13. When performing the annual reviews, is the expectation that each of the UC Health 340B entities will be reviewed at the same time or at different times (e.g., staggered reviews throughout the year)?

Answer: UCOP would leave scheduling of the audits to the individual sites. There is no expectation that the audits be done at the same time.

14. Are there any centralized activities that may create economies of scale (e.g., electronic health record managed centrally)?

Answer: Not currently, though many of the sites have some overlap in TPA.

15. RFP Section B. Scope – Page 3: The RFP references meeting with UCOP to provide 1) weekly updates, 2) review audit findings and recommendations, 3) available for post-audit clarifications/questions.

o The RFP references conducting these activities with UCOP only. Should these 3 interactions also be added to the scope for each UC Health 340B entity?

Answer: Yes, the expectation would be to do these follow ups with the audited site more than UCOP as a whole.

16. RFP Section 4. Instructions for Pricing – Page 13: “Any other costs associated with the purchase, implementation, and maintenance of the system”

o What is the “system” referred to within the pricing section of the RFP?

Answer: The “system” that is referenced is “if applicable” to this RFP. If there is an application that UCOP will be accessing that would be the “system”.

17. Exhibits, Project Proposal Questions #4 – Page 15: Your experience auditing covered entities utilizing both EPIC (EMR) & MacroHelix (split billing).

o Do all UC Health 340B entities use MacroHelix and Epic? Are contract pharmacy claims processed through another 340B software vender (e.g., Walgreens 340B complete, Well Partner, etc.)?

Answer: All the campuses use their own Epic EMR. There is also significant overlap in the use of Macrohelix, Walgreens, or Well Partner etc.

18. Supplier Information Excel Spreadsheet - 7.2: How many other active professional services contracts is your company a party to in California? Provide a list of your current clients/customers and describe the nature and extent of each contract.

o Is this question specific to 340B services that our organization provides in California, or all types of services our organization provides in California?

Answer: This should encompass the 340B relevant services that your organization is providing in California.

19. Supplier Information Excel Spreadsheet - 7.3: Provide a complete and comprehensive implementation plan.

o Can you elaborate on what is being requested?

Answer: The implementation plan may include an overview of a proposed transition plan if your company were awarded the contract. Your plan may include a proposed time line between defined generic phases of the engagement.