UCLA Sequencing Core

Placing a TCGB Sequencing Core Order Using PPMS

Contents

1.	Introduction	2
2.	Getting Started with PPMS	2
3.	Beginning an Order	3
4.	Completing an Order Form	4
5.	After Order Submission	7
6.	Tracking Order Status	7

1. Introduction

PPMS is a web-based scheduling software designed for shared resource groups to manage their instruments and services. In the case of UCLA's sequencing cores, PPMS allows users the ability to create an account and submit requests for whichever type of sequencing service they need.

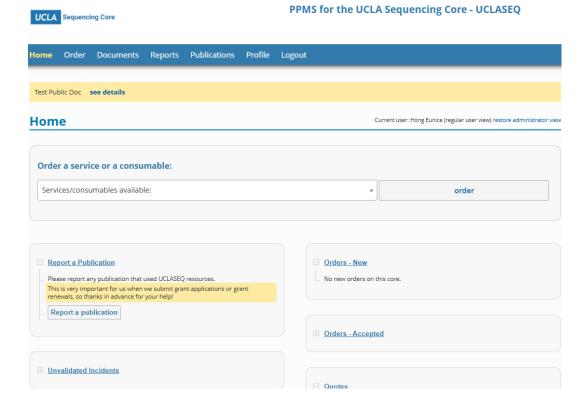
The below guide provides a step-by-step process of how a user can submit orders for services offered by UCLA's sequencing core TCGB.

2. Getting Started with PPMS

Before a user can begin using PPMS, they will need to create an account.

For instructions on how to create an account within PPMS, please use the guide "How To – Create an Account in PPMS" hosted here.

Once the user's account creation request has been approved and they have logged into PPMS for the first time, they will see the PPMS main landing page (below).



Main PPMS landing page

The **main landing page** offers users the ability to customize which information they can see immediately upon logging in, such as active orders or available quotes.

More importantly, at the top of the main landing page is the top navigation bar, pictured below.



The **top navigation bar** is present on all pages within PPMS and is the main way to move between different areas of the site. For the purpose of this guide, we will be most concerned with the *Order button* present on the top navigation bar.

3. Beginning an Order with TCGB

To begin an order, click on the **Order** button located on the top navigation bar (below).



To reveal services that can be ordered, click on the **plus icon** next to each of the individual sequencing core names (right). Doing so will open each individual core section (below).





With the core sections opened, multiple columns containing information will appear. There are only two pieces of information that are important: **the name of the service**(s) and the **quantity counter.**Both are outlined below.



The **name of the service** (indicated by the letter 'A' above) is a general label for a type of service provided by the core. It does not describe the specific sub-services that will be undertaken to fulfill the order. In the example above, the type of service the user is selecting is a sequencing run.

The **quantity counter** (letter 'B' above) is used by the user to communicate which service they would like ordered. To do this, a user will click the up arrow once on the quantity counter, increasing it from zero to one. Only one service should have a value of one before submitting.

Important Note: the value of the quantity counter cannot go above one and does not represent the number of samples or specific sub-services a user needs performed per order. This information will be provided to the core staff in the next step.

With the quantity counter at a value of one for the desired service, click the **Order** button at the bottom of the page to advance (outlined in red to the right)

If you have a PO number for this order, please enter it here: Order Save quote

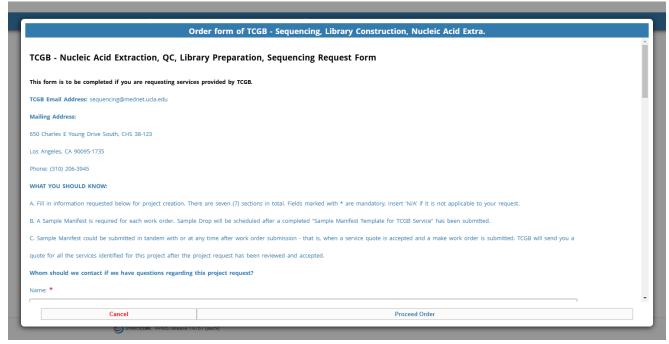
4. Completing an Order Form - TCGB

After clicking the order button, a new window will open on top of the previous window containing the **order form**. The order form contains relevant information and instructions for the service being ordered.

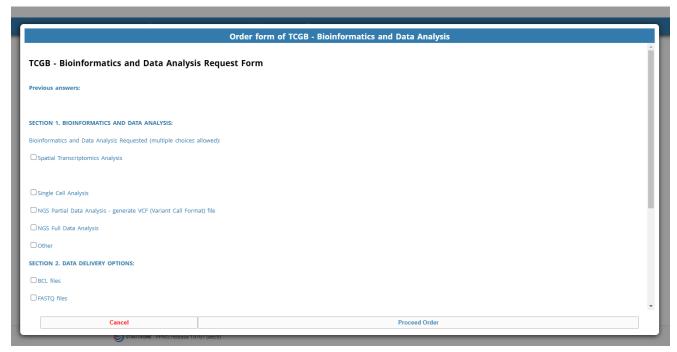
Each order form will contain different questions and instructions based on the service selected. As certain questions or options are selected, the number and kind of questions may change, based on additional information that may be needed.

All required questions (denoted by a red asterisk) must be answered. Should there be any question about what information is being requested by the form, please contact the sequencing core staff.

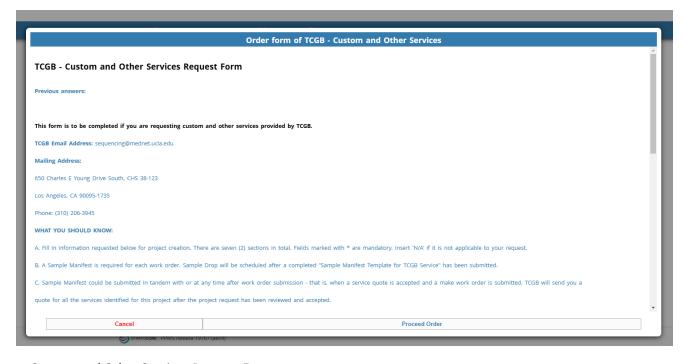
Examples of what the order form window looks like can be found below.



Sequencing, Library Construction, Nucleic Acid Extraction Order Form



Bioinformatic and Data Analysis Request Order Form



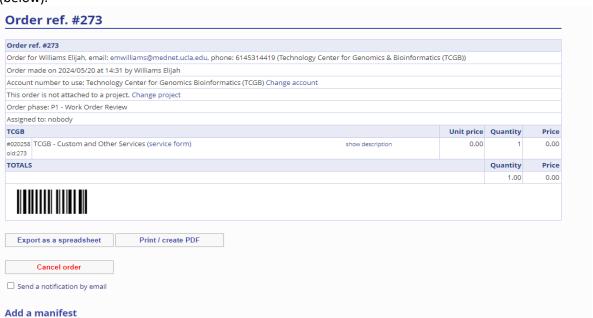
Custom and Other Services Request Form

Once all required questions have been answered and all instructions followed, click the **Proceed Order** found at the bottom of the form.

Doing so will replace the order form with a pop-up window confirming that the order has been successfully submitted (below).



Click the OK button to close the submission confirmation and be taken to the order reference page (below).



The **order reference** page displays all current information related to the submitted order. When a user needs to check on the status of an order or confirm information related to it, this is the page that will be accessed.



One of the most important pieces of information on this page is the current **order phase** (marked by the letter 'A' above). The order phase indicates where the order is in the workflow. This allows users to know the current progress of the order without needing to contact the core staff.

The submitted order form can be reviewed by the user by clicking the **service form** linked text (letter 'B' above)

5. After Order Submission-TCGB

Once the order has been submitted and accepted by the core, the core staff will begin work on completing the order. Additional communication may be received from the core depending on the core's workflow or if there are questions about the submitted order request.

Once the order has been completed, the core will notify the user and provide any deliverables related to the requested service. The exact nature of this notification and delivery may vary depending on the core and service selected. Any questions about final delivery should be directed to the staff of the core.

6. Tracking Order Status - TCGB

Navigate back to the order reference page to continue to track the submitted order's status. To do this, return to the main landing page by clicking the Home button on the top navigation bar (below)



Once on the main landing page, you will see three sections relating to orders (right).

The section **Orders - New** will list orders that are newly created but not yet accepted by the core. **Orders - Accepted** will show all orders that are currently being worked on by the core(s). Orders shown **in My Order History** have completed.

To open the order reference page for any order, simply click on the order displayed in any of the above sections.

☐ Orders - New Order ref #273		
⊞ Orders - Accepted		
☐ Quotes _ No new quotes on this core.		
⊞ <u>My Order History</u>		